

# DAMILOLA ADESOLA

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damiadesola.github.io

## WORK EXPERIENCE

### IT Support Analyst and Teaching Assistant

#### Carleton University, Ottawa, Ontario

Sept 2021 – Current

Ottawa, Ontario, Canada

- Assist with knowledge management for the Helpdesk, identifying gaps in their knowledge and providing relevant assistance
- Accurately diagnose, document, and resolve hardware, software, mobile device, application, peripheral, remote issues
- Actively monitoring, organizing, and editing help desk tickets in trouble ticket system (Jira).
- Conducts Office Hours and academic tutoring for Introduction to Computer Science Course in Python (COMP 1405).
- Assists student with understanding basic programming principles in python and virtual machine operation

Microsoft RDP

Jira

Python

### Student Ambassador

#### Microsoft

Jan 2021 – Current

Ottawa, Ontario, Canada

- Conducting Events and Workshops to train on web development and cloud computing tools

Azure

Azure DevOps

Kubernetes

Azure Container Registry

### Software Developer and IT Support Analyst

#### D-Hit Entertainment Dubai

August 2018 – January 2021

Dubai, United Arab Emirates

- Set-up and Maintained company IT Systems including SQL, DNS, and mail servers.
- Developed REST API for online viewing of event services.
- Developed Back-end API for online viewing of event services, storing images and descriptions of company services.
- Implemented PatchStack on Wordpress to monitor and protect the website from potential attacks.
- Installed and Maintained WordPress plugins including WooCommerce, which showcases all company products and services.

CSS

HTML

SEO

Django Rest Framework

Docker

Wordpress

## PROJECTS

### Backend Developer

Merged and DiscreteMath.ca

- Developed schema and backend API for dynamic web application for students to practice
- Dockerized both back end and front end of web application and implemented storybook which improved development process with frontend and UI teams

Django Rest Framework

Docker

React.js

Ruby on Rails

Minio S3

### Technical Program Manager

Glencoe Expenses

- Managed and Improved Team performance and accelerated project completion time
- Developed project feedback procedure which involved User Testing.

Django Rest Framework

Docker

PostgresQL

Mongo DB

## EDUCATION

### Bachelor of Science in Computer Science Honors (Co-Op) with Minor in Mathematics

#### Carleton University GPA: 10.80/12 (A)

Sept 2020 – Current Ottawa, Canada

- Dean's Honors List 2020-2021
- Entrance Scholarship
- International Award of Excellence
- Expected Graduation Date: May 2024

## CERTIFICATIONS

- IBM Cybersecurity Analyst Certificate
- Google IT Support Certificate
- IBM Python for Data Science
- IBM Watson and Cloud Foundations

## TECHNICAL SKILLS

### Web Development

HTML

CSS

Node.js

React.js

Bootstrap 5

Django Rest Framework

### Languages

Python

Java

Javascript

SQL

Ruby

### Developer Tools

VS Code

Microsoft Azure

Github

### Security Tools

Burpsuite

Nmap

Metasploit

OWASP Zap

## EXTRACURRICULAR



### Athlete Services Volunteer

Special Olympics World Games



### Student Volunteer

Dubai Cares



### Volunteer

Expo 2020 Dubai



### Team Ambassador

FIRST Robotics



### Tech Team

Carleton Artificial Intelligence Society (CAIS)



### Event Coordinator

Carleton University Nigerian Student Association